

# Scarborough Office

13-15 Northway, Scarborough, YO11 1JH

Our freephone telephone service is available  
**Monday to Friday 9.00 am to 4.30 pm**

Face to face drop-in sessions are held on  
**Mondays, Tuesdays & Thursdays 9.30 am to 12.30 pm**

We can help you with specialist advice including benefits, debt, housing, employment, discrimination, family and relationships, utilities, and consumer.

**Please call our free Adviceline if you are able to and help us keep our face to face service for those who need us most**

**Call our FREE Adviceline**  
**0808 278 7900**

the quickest way to speak to an adviser on any issue



**Scan for more  
local info**



North Yorkshire Citizens Advice & Law Centre is a registered charity. Charity Registration No. 1146084. A Company limited by Guarantee in England Number: 07890996 Authorised and regulated by the Financial Conduct Authority FRN: 617621

# Other ways to access our service

Online advice is available at [cany.org.uk](https://cany.org.uk)



## Telephone numbers for our specialist services

### Universal Credit - Help to Claim

**0800 144 8 444** - FREE TO CALL

support with your first Universal Credit claim

### Warm & Well in North Yorkshire

([cany.org.uk/warmandwell](https://cany.org.uk/warmandwell))

**01609 767555** same cost as landline 01 and 02\*

help with energy debt, switching suppliers, energy efficiency and emergency money for fuel top-ups

### Homes For Ukraine

**01757 600365** same cost as landline 01 and 02\*

support for Ukrainian nationals, sponsors and family hosts

### POMOC Project

**01748 902902** same cost as landline 01 and 02\*

support for the local Eastern European community

### Citizens Advice Consumer Service

**0808 223 1133** - FREE TO CALL

expert help with consumer problems

\* just ask if you need a call back for any of our landline numbers

If you can't hear or speak on the phone use Relay UK to use our telephone services by dialling 18001 before any of our numbers. Visit the Relay UK website for more information.